

# Committed to our Customers

We also have many energy-efficiency tips and programs to help you conserve electricity. Visit the "About Energy" section at [progress-energy.com](http://progress-energy.com). Your kids can learn more about electricity on our Web site, too. Visit the Learning Center under the "About Energy" section of our site.

(all rates effective with January 2006 billing)

**Rising energy prices are affecting all of us.** Like you, we at Progress Energy have little control over this global issue. However, we are committed to going the extra mile to help ease the impact of these high prices.

We have worked with regulators to keep base rates stable. In fact, base rates will stay at their current level through 2007. Base rates are a part of the energy charge shown on the sample bill below. In addition, you'll see a charge for fuel usage. This charge reflects the actual cost to us of the fuel needed to generate electricity. We make no profit on these charges.

The Florida Public Service Commission recently approved our request for an increase in residential fuel rates as a result of our higher fuel costs. We are sensitive to the impact these higher rates will have on our customers

and are working hard to keep our fuel expenses under control. We continue to operate our plants as efficiently as possible, and to maintain the most diverse fuel mix – nuclear, coal, oil and natural gas – in Florida to offset the volatility of individual markets.

You can also make a difference in your monthly bill by using energy more efficiently. On the sample bill below, you'll notice that our rates are lower for the first 1,000 kWh of usage than for those above. By monitoring your consumption, you can take advantage of these lower rates. For ideas and specific tips on how to reduce usage and increase efficiency in your home, please visit [progress-energy.com](http://progress-energy.com).

## Breakdown of the Monthly Bill Statement

This bill belongs to a sample customer who uses 1,500 kWh of electricity each month.

Notice how we've broken down the residential rate so you can clearly see the costs for the first 1,000 kWh as compared to the costs for kWh above 1,000. Also below, we've defined some of the other items included in most residential bills.

RS-1 001 Residential Service			
①	BILLING PERIOD...	00-00-06 TO 00-00-06	30 DAYS
②	CUSTOMER CHARGE		8.03
③	ENERGY CHARGE		
	FIRST 1000 KWH	1000 KWH @ 4.900¢	49.00
	ABOVE 500 KWH	500 KWH @ 5.900¢	29.50
	FUEL CHARGE		
	FIRST 1000 KWH	1000 KWH @ 4.979¢	49.79
	ABOVE 500 KWH	500 KWH @ 5.979¢	29.90
④	*TOTAL ELECTRIC COST		166.22
⑤	GROSS RECEIPTS TAX		4.26
⑥	MUNICIPAL FRANCHISE FEE		10.23
	MUNICIPAL UTILITY TAX		11.15
	TOTAL CURRENT BILL		191.86
	<b>TOTAL DUE THIS STATEMENT</b>		<b>\$191.86</b>

- Customer Charge:** A fixed monthly amount to cover the cost of providing service to your location. This charge is applicable whether or not electricity is used.
- Energy Charge:** All the costs, other than fuel, involved in producing and distributing electricity.
- Fuel Charge:** This includes the actual cost of coal, oil, uranium and natural gas that Progress Energy Florida uses to make electricity. We make no profit on fuel. This is adjusted annually to reflect changes in the cost of fuel.
- Gross Receipts Tax:** Collected in accordance with Florida state statutes. This tax is assessed on all

electric public utilities and paid directly to the state. Progress Energy Florida does not keep these tax monies.

- Franchise Fee:** This is a fee that we collect to compensate communities for using their rights of way. All of the fee is sent back to the local community; Progress Energy Florida does not keep any franchise fees. Fees vary by community.
- County/Municipal Utility Tax:** In accordance with state law, a county/municipality may levy a tax on the purchase of electricity within that area. This tax is paid directly to your county/municipality. Progress Energy Florida does not keep any of those taxes.

# OUR RESIDENTIAL RATES

(all rates effective with January 2006 billing)

Most Progress Energy Florida customers are billed under our standard Residential Service plan. If you would like more information on service plans and rates, contact Progress Energy Florida by calling the number on your electric bill or visit [progress-energy.com](http://progress-energy.com).

## Residential Service (RS-1)

Customer Charge.....	\$8.03 per month
Energy Charge	
1st 1,000 kWh.....	4.900¢ per kWh
All kWh above 1,000.....	5.900¢ per kWh
Fuel Charge	
1st 1,000 kWh.....	4.979¢ per kWh
All kWh above 1,000.....	5.979¢ per kWh

### Want to save more on your electric bill?

As you see above, the price for your first 1,000 kWh is less than the price for all kWh above 1,000. Stay at or below 1,000 kWh and you benefit from some of our lowest electric rates.

## Residential Load Management (RSL-1)

(Energy Management Program)

Progress Energy Florida offers this special program only during the winter months. Under this rate, the standard Residential Service applies. However, you receive a monthly credit for allowing specific electrical equipment to be interrupted for short periods of time when Progress Energy Florida needs to reduce customer electricity demand. You receive credit whether or not we interrupt your appliances.

## Residential Seasonal Service (RSS-1)

You can reduce your Customer Charge from \$8.03 per month to \$4.20 per month if you are gone for at least three months during the billing periods of March through October and meet a few other qualifications and restrictions. All other charges as stated in other rate schedules still apply.

## Residential Service — TOU (RST-1)

(Time of Use)

Customer Charge.....	\$14.84 per month*
Energy Charge	
On-Peak.....	12.016¢ per kWh
Off-Peak.....	2.111¢ per kWh
Fuel Charge	
On-Peak.....	7.152¢ per kWh
Off-Peak.....	4.519¢ per kWh

\* For most residential customers. Where an advance special meter payment is made, the charge is \$8.03.

Esta información se encuentra disponible en español.

Para solicitar la versión en español, sea tan amable de llamar al 1.800.700.8744.

## Billing Adjustments

The Energy Charges listed in these rate schedules for residential service (RS-1, RST-1, RSL-1 and RSS-1) include an Energy Conservation Cost Recovery Factor (the cost of energy conservation programs) of 0.169¢ per kWh, a Capacity Cost Recovery Factor (a portion of the cost of purchasing electricity from sources other than Progress Energy Florida) of 0.993¢ per kWh, an Environmental Cost Recovery Clause (the cost of new environmental programs not in base rates) of 0.062¢ per kWh, and a Storm Cost Recovery Surcharge (to recover 2004 hurricane costs) of 0.361¢ per kWh. For Lighting Service (LS-1), the Energy Conservation Cost Recovery Factor is 0.072¢ per kWh, the Capacity Cost Recovery Factor is 0.177¢ per kWh, the Environmental Cost Recovery Clause is 0.050¢ per kWh, and the Storm Cost Recovery Surcharge is 0.268¢ per kWh. These factors are normally revised in January by the Florida Public Service Commission.

The Fuel Charges listed in these rate schedules are based on a Fuel Cost Recovery Factor (the cost of fuel) that is normally revised in January by the Florida Public Service Commission.

In accordance with section 203.01 of the Florida statutes, a factor of 2.5641 percent is applicable to electric sales charges for collection of the state Gross Receipts Tax. These schedules are also subject to municipal utility taxes, state and county taxes, and franchise fees. The Sebring Rider (SR-1) includes a charge of 1.524¢ per kWh. This rider applies only to customers in the area previously served by Sebring Utilities Commission.

## Lighting Service (LS-1)

This service is available from dusk to dawn with various automatically controlled light fixtures.

Fixture & Maintenance Charge..... Depends upon fixture type

Customer Charge (per line of billing)	
Metered .....	\$3.13 per month
Unmetered .....	\$1.09 per month
Energy Charge .....	2.013¢ per kWh
Fuel Charge.....	5.011¢ per kWh

## Service Charges

Opening account at new service location.....	\$61.00
Reconnect service after normal disconnection .....	\$28.00
Reconnect service after disconnection for nonpayment or violation of a rule or regulation..	\$40.00
after normal business hours.....	\$50.00
Change of account with Leaving Service Active (LSA) applicable to multi-housing only.....	\$10.00
Returned check.....	as allowed by Florida Statute 68.065
Late payment charge.....	1.5% per month or \$5.00, whichever is greater.

 **Progress Energy**  
People. Performance. Excellence.