

## SERVICE CHARGES

Opening account at new service location	\$61.00	Change of account (with LSA)	\$10.00
Reconnect service after normal disconnection	\$28.00	Returned check	as allowed by Florida Statute 68.065
Reconnect service after disconnection for nonpayment or violation of a rule or regulation	\$40.00	Investigation of unauthorized use charge	minimum \$75.00
after normal business hours	\$50.00		
Temporary line extension	\$227.00		
Late payment charge	1.5% per month or \$5.00, whichever is greater.		

## BILLING ADJUSTMENTS

Each of the rate schedules listed is subject to a Fuel Cost Recovery Factor (the cost of fuel). The Energy Charges include an Energy Conservation Cost Recovery Factor (the cost of energy conservation programs), a Capacity Cost Recovery Factor (new nuclear costs and a portion of the cost of purchasing electricity from sources other than Progress Energy Florida), and an Environmental Cost Recovery Clause Factor (the cost of new environmental programs not in base rates). These factors are reviewed annually by the Florida Public Service Commission and adjusted to reflect changes in the annual costs incurred.

### Fuel Cost Recovery Factor

(based on metering voltage)

Distribution Secondary (except LS-1)	
Levelized	4.923¢ per kWh
On-Peak	7.069¢ per kWh
Off-Peak	3.889¢ per kWh
Distribution Primary	
Levelized	4.874¢ per kWh
On-Peak	6.999¢ per kWh
Off-Peak	3.850¢ per kWh
Transmission	
Levelized	4.825¢ per kWh
On-Peak	6.929¢ per kWh
Off-Peak	3.812¢ per kWh
Rate Schedule LS-1	
Levelized	4.484¢ per kWh
Rate Schedule GS-2	
Levelized	4.923¢ per kWh

### Energy Conservation Cost Recovery Factor (ECCR) Capacity Cost Recovery Factor (CCR) Environmental Cost Recovery Clause (ECRC) (included in the Energy Charge or Demand Charge as applicable)

	ECCR		CCR		ECRC	
	Effective Jan. 1, 2010	Chg Effective Apr. 1, 2010*	Effective Jan. 1, 2010	Effective Jan. 1, 2010	Effective Jan. 1, 2010	Effective Jan. 1, 2010
	¢/kWh	\$/kW	¢/kWh	¢/kWh	¢/kWh	¢/kWh
General Service Non-Demand						
Secondary	0.223		1.488		0.583	
Primary	0.221		1.473		0.577	
Transmission	0.219		1.458		0.571	
General Service – 100% LF	0.188		1.074		0.564	
General Service Demand						
Secondary	0.210	0.85	1.326		0.571	
Primary	0.208	0.84	1.313		0.565	
Transmission	0.206	0.83	1.299		0.560	
Curtailable Service						
Secondary	0.194	0.90	1.170		0.571	
Primary	0.192	0.89	1.158		0.565	
Transmission	0.190	0.88	1.147		0.560	
Interruptible Service						
Secondary	0.186	0.81	1.069		0.551	
Primary	0.184	0.80	1.058		0.545	
Transmission	0.182	0.79	1.048		0.540	
Lighting Service	0.124		0.312		0.569	

\*Effective April 1, 2010, for demand rates, the ECCR charge will be included in the demand charge rather than the energy charge. For TOU rates the ECCR charge will be included in the base demand only.

These schedules are also subject to a Gross Receipts Tax Factor (2.5641 percent), municipal utility taxes, state and county taxes, and franchise fees.

## WAYS TO LOWER ENERGY COSTS

You can also make a difference in your electric bill by taking advantage of the numerous energy-efficiency programs created to help customers use energy wisely and save money. For more information on a free Business Energy Check, visit [savethewatts.com](http://savethewatts.com). You also have the option of choosing the best rate schedule for your business. We offer three categories of commercial and industrial rates: General Service, Curtailable Service and Interruptible Service. We also offer time-of-use rates that provide incentives to shift as much consumption as possible to off-peak periods.

Your current rate schedule can be obtained from your most recent electric bill and is found in the example below. For information about the rate schedule, visit [progress-energy.com](http://progress-energy.com), go to "about energy" and click on "electric rates."

## FOR ADDITIONAL INFORMATION

If you would like more information on these or other rate schedules, or require assistance in determining the most economic rates for you, please contact Progress Energy Florida by calling the number shown on your electric bill.

Progress Energy Florida also provides an enhanced Web page for commercial and industrial customers offering you online access to your account information. You can reach that site at [progress-energy.com](http://progress-energy.com).

# Commercial/Industrial RATE SCHEDULES



## Rates effective with February 10, 2010 billing Brief Description of Progress Energy Florida's 2010 Non-residential Rates

Progress Energy is committed to delivering clean, reliable, affordable power today and tomorrow for the more than 1.6 million homes and businesses that depend on us. Today, many factors – such as fuel prices, changing energy demand and environmental concerns – are affecting the cost of electricity. Progress Energy is working hard to manage the energy realities of today while planning to create a strong and secure energy future.

### Rate Case Decision Finalizes 2010 Rates

On January 11, 2010, the Florida Public Service Commission (PSC) approved a \$132 million increase to the base rate portion of Progress Energy Florida customer bills. Based on the Commission's decision, the average commercial impact will be a 0.2 to 0.4 percent decrease and the average industrial customer impact will be a 0.2 to 0.3 percent decrease to the total bill.

Customer rates will remain flat because the \$132 million has been represented on the "rate adjustment" line of the bill since July 2009 billing. The majority of the July increase was made to cover the significant investment the company made to its Bartow Plant to change the fuel source from oil to cleaner, more cost-efficient natural gas. As a result of this plant improvement, customers are benefiting through cleaner air, lower fuel costs and greater reliability. The PSC's Jan. 11 decision simply made that \$132 million permanent.

The part of the rate adjustment (the interim increase) the Commission did not approve for 2010, and was collected from Jan. 1 through Feb. 9, 2010, will be refunded to customers from Feb. 10 through Dec. 31, 2010. This credit, which equals –0.10 percent of the base rates revenues, will be listed on the rate adjustment line of the bill.

For more information about Progress Energy Florida rates, visit [progress-energy.com/floridarates](http://progress-energy.com/floridarates).



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Please note the information concerning billing adjustments that is listed following the rate schedules.

Unless stated otherwise, all rates are quoted at secondary voltage.

## GENERAL SERVICE

### Non-Demand (GS-1)\*

Customer Charges:	
Unmetered Accounts	\$6.54 per month
Metered Accounts:	
Secondary Delivery Voltage	\$11.59 per month
Primary Delivery Voltage	\$146.56 per month
Transmission Delivery Voltage	\$722.90 per month
Energy and Demand Charge	6.620¢ per kWh

### Non-Demand – Optional Time Of Use (GST-1)\*

Customer Charges:	
Secondary Delivery Voltage:	
For Single-Phase Service	\$19.01 per month
For Three-Phase Service	\$19.01 per month
Primary Delivery Voltage	\$153.99 per month
Transmission Delivery Voltage	\$730.32 per month
Energy and Demand Charges:	
On-Peak	14.572¢ per kWh
Off-Peak	2.959¢ per kWh

### Non-Demand – 100% Load Factor Usage (GS-2)\*

(For customers with fixed wattage loads operating continuously throughout the billing period)

Customer Charges:	
Unmetered Accounts	\$6.54 per month
Metered Accounts	\$11.59 per month
Energy and Demand Charge	3.466¢ per kWh

\*Rate Adjustment: This is the reimbursement of the part of the increase the FPSC did not approve in the company's 2010 rate case, and was collected from Jan. 1 through Feb. 9, 2010. Effective Feb. 10 through Dec. 31, 2010, a 0.10 percent decrease applies to the base rate components of the following base rate components of the bill: a.) customer charge, b.) demand charge, c.) energy charge, d.) lighting facilities charge and e.) demand and energy-related charges for standby service, premium distribution service, delivery voltage credits, power factor and meter voltage credits. This rate adjustment will not apply to load management credits, interruptible credits, curtailable credits or standby generation credits.

### Demand (GSD-1)\*

(For customers with a measured annual kWh consumption of 24,000 kWh or greater)

Customer Charges:	
Secondary Delivery Voltage	\$11.59 per month
Primary Delivery Voltage	\$146.56 per month
Transmission Delivery Voltage	\$722.90 per month

	02/10/10	04/01/10
Demand Charge	\$4.05 per kW	\$4.90 per kW
Energy Charge	3.913¢ per kWh	3.703¢ per kWh

### Demand Optional Time of Use (GSDT-1)\*

Customer Charges:	
Secondary Delivery Voltage	\$19.01 per month
Primary Delivery Voltage	\$153.99 per month
Transmission Delivery Voltage	\$730.32 per month

	02/10/10	04/01/10
Demand Charges: Base	\$0.99 per kW	\$1.84 per kW
On-Peak	\$3.01 per kW	\$3.01 per kW
Energy Charges: On-Peak	6.039¢ per kWh	5.829¢ per kWh
Off-Peak	2.767¢ per kWh	2.557¢ per kWh

### Optional Load Management (GSLM-1) (Energy Management Program)

(Under this rate, a customer receives load management monthly credits for allowing specified electrical equipment to be interrupted at the option of the company by means of load management devices installed on the customer's premises.) Restricted to existing customers as of July 20, 2000.

### Optional Load Management (GSLM-2)

(Under this rate, customers receive monthly credit for running their backup generator when Progress Energy requests.)

## INTERRUPTIBLE SERVICE (IS-1\*\*, IS-2)\*

(Under this rate, customers receive load management monthly credits for allowing their entire electrical service to be interrupted during any time period that the company's generating resources are required to maintain service to the company's firm power customers.)

Customer Charges:	
Secondary Delivery Voltage	\$278.95 per month
Primary Delivery Voltage	\$413.94 per month
Transmission Delivery Voltage	\$990.26 per month

	02/10/10	04/01/10
Demand Charge	\$5.51 per kW	\$6.32 per kW
Demand Credit (IS-1**)	\$3.62 per kW	
Demand Credit (IS-2) (Load factor adjusted)	\$3.31 per kW	
Energy Charge	2.603¢ per kWh	2.417¢ per kWh

### Optional Time of Use (IST-1, \*\* IST-2)

Customer Charges:		
Secondary Delivery Voltage	\$278.95 per month	
Primary Delivery Voltage	\$413.94 per month	
Transmission Delivery Voltage	\$990.26 per month	
Demand Charges: Base	\$0.87 per kW	\$1.68 per kW
On-Peak	\$4.82 per kW	\$4.82 per kW
Demand Credit (IST-1**)	\$3.62 per kW	
Demand Credit (IST-2) (Load factor adjusted)	\$3.31 per kW	
Energy Charges: On-Peak	2.922¢ per kWh	2.736¢ per kWh
Off-Peak	2.457¢ per kWh	2.271¢ per kWh

\*\*IS-1 and IST-1 closed to new accounts 4/16/96

## STANDBY SERVICE (SS-1, SS-2, SS-3)\*

(Rate schedules available upon request)

### On-Peak Periods for Time of Use Rates

On-Peak periods for TOU rates are Monday through Friday as follows:

November through March	6 to 10 a.m. / 6 to 10 p.m.
April through October	Noon to 9 p.m.

All other hours, including Saturday, Sunday, and six major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas) and the adjacent weekday if a holiday falls on Saturday or Sunday, are considered Off-Peak.

## CURTAILABLE SERVICE (CS-1†, CS-2, CS-3)\*

(Under this rate, customers receive monthly credits for agreeing to curtail a portion of their average billing kW (minimum of 500 kW) during any time period that the company's generating resources are required to maintain electrical service to the company's firm power customers.)

Customer Charges:	
Secondary Delivery Voltage	\$75.96 per month
Primary Delivery Voltage	\$210.93 per month
Transmission Delivery Voltage	\$787.26 per month

	02/10/10	04/01/10
Demand Charge	\$6.51 per kW	\$7.41 per kW
Demand Credit (CS-1†)	\$2.50 per kW	
Demand Credit (CS-2) (Load factor adjusted)	\$2.48 per kW	
Demand Credit (CS-3) (Contracted kW)	\$2.48 per kW	
Energy Charge	3.124¢ per kWh	2.930¢ per kWh

### Optional Time of Use (CST-1†, CST-2, CST-3)

Customer Charges:		
Secondary Delivery Voltage	\$75.96 per month	
Primary Delivery Voltage	\$210.93 per month	
Transmission Delivery Voltage	\$787.26 per month	
Demand Charges: Base	\$0.97 per kW	\$1.87 per kW
On-Peak	\$5.49 per kW	\$5.49 per kW
Demand Credit (CST-1†)	\$2.50 per kW	
Demand Credit (CST-2) (Load factor adjusted)	\$2.48 per kW	
Demand Credit (CST-3) (Contracted kW)	\$2.48 per kW	
Energy Charges: On-Peak	4.116¢ per kWh	3.922¢ per kWh
Off-Peak	2.590¢ per kWh	2.396¢ per kWh

†CS-1 and CST-1 closed to new accounts 4/16/96

## LIGHTING SERVICE (LS-1)\*

(Rate schedules available upon request)

Fixture and Maintenance Metered Charge	Depends upon fixture type
Customer Charge (per line of billing)	
Metered	\$3.42 per month
Unmetered	\$1.19 per month
Energy and Demand Charge	2.712¢ per kWh

## TEMPORARY SERVICE (TS-1)

(Rates from appropriate General Service schedules are applied to service under TS-1.)