

All rates effective with April 2009 billing.

A brief description of Progress Energy's residential rates is outlined in the brochure.

# Committed to our Customers

## Progress Energy provides relief to customers with decrease to 2009 customer bills.

In this unprecedented economic climate, Progress Energy Florida has worked hard to provide price relief for our customers. On February 18, the company filed a proposal with the Florida Public Service Commission (FPSC) to decrease 2009 customers' bills by approximately 11 percent, or \$15.08, per month per 1,000 kilowatt-hours (kWh) for residential customers starting with the first April billing cycle.

The FPSC has approved this request, which will reduce a 1,000 kWh residential bill from \$137.87 to \$122.79. The 2009 decrease includes a revised fuel forecast and deferral of a portion of this year's nuclear pre-construction charges for the Levy County nuclear plant. The reduction includes:

- Lowering the fuel charge by \$6.90 per 1,000 kWh, due to effective fuel purchasing strategies and lower fuel prices, and
- Reducing the nuclear recovery charge by \$7.80 per 1,000 kWh.

Progress Energy is taking these proactive steps to provide immediate price relief for our customers during this challenging economic downturn.

Additionally, the company is continuing to work with legislators to find alternative ways to encourage nuclear development, while lessening the impact on our customers.

Progress Energy Florida is committed to providing clean, reliable and affordable power to more than 1.6 million Florida families and businesses. We also have a responsibility to implement Florida energy policy,

which encourages the development of a cleaner, more diverse energy portfolio to meet future energy needs.

Part of that responsibility means we must plan decades in advance for facilities that ensure customers will have the electricity they need when they need it. At the same time, we strive to keep costs affordable by operating as efficiently as possible.

You can make a difference in your electric bill by taking advantage of the numerous energy-efficiency programs created to help customers use energy wisely and save money. For more information, visit [savethewatts.com](http://savethewatts.com).

Customers who need help paying their electric bills can apply to receive assistance through the **Energy Neighbor Fund**. All funds collected from participating customers and employees are distributed through local social service agencies. For more information, visit [progress-energy.com](http://progress-energy.com) or call **1.800.700.8744**. Customers who are on fixed incomes or need a consistent monthly bill forecast to better plan their finances can sign up for our free **Budget Billing** program. Customers pay an average amount that is approximately the same each month.

Your current rate schedule can be obtained from your most recent electric bill and is found in the example below. For more information, visit [progress-energy.com](http://progress-energy.com), go to "about energy" and click on "electric rates."

### Breakdown of the Monthly Bill Statement

This bill belongs to a sample customer who uses 1,500 kWh of electricity each month.

Notice how we've presented the residential rate so you can clearly see the costs for the first 1,000 kWh as compared to the costs per kWh above 1,000. Also below, we've defined some of the other items included in most residential bills.

RS-1 001 Residential Service			
BILLING PERIOD .04-01-09 TO 04-30-09 30 DAYS			
①	CUSTOMER CHARGE		8.03
②	ENERGY CHARGE		
	FIRST 1000 KWH	1000 KWH @ 5.569¢	55.69
	ABOVE 1000 KWH	500 KWH @ 6.569¢	32.85
③	FUEL CHARGE		
	FIRST 1000 KWH	1000 KWH @ 5.600¢	56.00
	ABOVE 1000 KWH	500 KWH @ 6.600¢	33.00
	TOTAL ELECTRIC COST		185.57
④	LOAD MANAGEMENT (EnergyWise) CREDIT		8.50CR
⑤	GROSS RECEIPTS TAX		4.54
⑥	MUNICIPAL FRANCHISE FEE		10.90
⑦	MUNICIPAL UTILITY TAX		11.40
	TOTAL CURRENT BILL		203.91
	<b>TOTAL DUE THIS STATEMENT</b>		<b>\$203.91</b>

① **Customer Charge:** A fixed monthly amount to cover the cost of providing service to your location. This charge is applicable whether or not electricity is used.

② **Energy Charge:** All the costs, other than fuel, involved in producing and distributing electricity.

③ **Fuel Charge:** This includes the actual cost of coal, oil, uranium and natural gas that Progress Energy Florida uses to make electricity. We make no profit on fuel. This is adjusted annually to reflect changes in the cost of fuel.

④ **EnergyWise<sup>SM</sup> Credit:** EnergyWise is a free program that could offer you a credit of up to \$145 a year. You also have the option to contribute that credit to provide solar energy systems and curriculum to schools by enrolling in SolarWise for Schools<sup>SM</sup>.

⑤ **Gross Receipts Tax:** Collected in accordance with Florida state statutes. This tax is assessed on all electric public utilities and paid directly to the state. Progress Energy Florida does not keep these tax monies.

⑥ **Franchise Fee:** This is a fee that we collect to compensate communities for using their rights of way. All of the fee is sent back to the local community; Progress Energy Florida does not keep any franchise fees. Fees vary by community.

⑦ **County/Municipal Utility Tax:** In accordance with state law, a county/municipality may levy a tax on the purchase of electricity within that area. This tax is paid directly to your county/municipality. Progress Energy Florida does not keep any of these taxes.

# OUR RESIDENTIAL RATES

(all rates effective with April 2009 billing)

Most Progress Energy Florida customers are billed under our standard Residential Service plan. If you would like more information on service plans and rates, contact Progress Energy Florida by calling the number on your electric bill or visit [progress-energy.com](http://progress-energy.com).

## Residential Service (RS-1)

Customer Charge.....	\$8.03 per month
Energy Charge	
1st 1,000 kWh.....	5.569¢ per kWh
All kWh above 1,000.....	6.569¢ per kWh
Fuel Charge	
1st 1,000 kWh.....	5.600¢ per kWh
All kWh above 1,000.....	6.600¢ per kWh

### Want to save more on your electric bill?

As you see above, the price for your first 1,000 kWh is less than the price for all kWh above 1,000. Stay at or below 1,000 kWh and you benefit from some of our lowest electric rates.

## Residential Load Management (RSL-1/RSL-2)

(EnergyWise Program)

Progress Energy Florida offers this special program for conservation purposes. Under this rate, the standard Residential Service applies. However, you receive a monthly credit for allowing specific electrical equipment to be interrupted for short periods of time when Progress Energy Florida needs to reduce customer electricity demand. You receive credit whether or not we interrupt your appliances.

## Residential Seasonal Service (RSS-1)

You can reduce your Customer Charge from \$8.03 per month to \$4.20 per month if you are gone for at least three months during the billing periods of March through October or do not use more than 210 kWh per month (or 7 kWh per day). All other charges as stated in otherwise applicable rate schedules still apply.

## Residential Service — TOU (RST-1)

(Time of Use)

Customer Charge.....	\$14.84 per month*
Energy Charge	
On-Peak.....	13.189¢ per kWh
Off-Peak.....	2.546¢ per kWh
Fuel Charge	
On-Peak.....	8.015¢ per kWh
Off-Peak.....	4.948¢ per kWh

\* For most residential customers. Where an advance special meter payment is made, the charge is \$8.03.

Esta información se encuentra disponible en español.

Para solicitar la versión en español, sea tan amable de llamar al 1.800.700.8744.

## Billing Adjustments

The Energy Charges listed in these rate schedules for residential service (RS-1, RST-1, RSL-1, RSL-2 and RSS-1) include an Energy Conservation Cost Recovery Factor (the cost of energy conservation programs) of 0.223¢ per kWh, a Capacity Cost Recovery Factor (new nuclear costs and a portion of the cost of purchasing electricity from sources other than Progress Energy Florida) of 1.386¢ per kWh, and an Environmental Cost Recovery Clause (the cost of new environmental programs not in base rates) of 0.368¢ per kWh. For Lighting Service (LS-1), the Energy Conservation Cost Recovery Factor is 0.102¢ per kWh, the Capacity Cost Recovery Factor is 0.196¢ per kWh, and the Environmental Cost Recovery Clause Factor is 0.252¢ per kWh. These factors are normally revised in January by the Florida Public Service Commission.

The Fuel Charges listed in these rate schedules are based on a Fuel Cost Recovery Factor (the cost of fuel and a portion of the cost of purchased power) that is being revised in August of this year and is normally revised each January by the Florida Public Service Commission.

In accordance with section 203.01 of the Florida statutes, a factor of 2.5641 percent is applicable to electric sales charges for collection of the state Gross Receipts Tax. These schedules are also subject to municipal utility taxes, state and county taxes, and franchise fees.

## Lighting Service (LS-1)

This service is available from dusk to dawn with various automatically controlled light fixtures.

Fixture & Maintenance Charge.....	Depends upon fixture type
Customer Charge (per line of billing)	
Metered.....	\$3.13 per month
Unmetered.....	\$1.09 per month
Energy Charge.....	2.105¢ per kWh
Fuel Charge.....	5.522¢ per kWh

## Service Charges

Opening account at new service location.....	\$61.00
Reconnect service after normal disconnection.....	\$28.00
Reconnect service after disconnection for nonpayment or violation of a rule or regulation..	\$40.00
after normal business hours.....	\$50.00
Change of account with Leaving Service Active (LSA) applicable to multi-housing only.....	\$10.00
Returned check.....	as allowed by Florida Statute 68.065
Late payment charge.....	1.5% per month or \$5.00, whichever is greater.