



HOME ENERGY IMPROVEMENT PROGRAM

HEIP CONTRACTOR PROGRAM UPDATE

DECEMBER 2011

Dear Prequalified Contractor,

WOW! What a fabulous year the Home Energy Improvement Program has enjoyed and all due to YOU! Your hard work throughout this year has made a huge difference for your customers and our program. As 2011 draws to a close we thank you for your participation and look forward to your continued support in 2012.

A Message from the HEIP Technical Coordinator

As we add value to the program in 2012, we will offer measure-specific training. In the first quarter, mandatory duct sealing training will be provided to maintain prequalified contractor status. This required training will provide insight on recurring trouble spots during Quality Assurance inspections. Note that we will establish an effective class requirement date for duct sealing; until then, the measure and rebate process will remain the same. PEC will provide required air sealing classes in Fall 2012 for participating contractors.

Thank you for your dedication and support for HEIP. Happy Holidays!

Landon Williams

WHAT'S NEW

We welcome our new HEIP Northern Area Representative, Jennifer Stutzman, who has replaced Dawn Dukes. Jennifer has a bachelor's degree in architecture from NC State University. She's an experienced trainer on residential sustainability, energy efficiency and weatherization.

Contact her at 919.564.9343 or jennifer.stutzman@honeywell.com.

ONLINE RESOURCES

Access the latest **prequalified contractor documents**, including the Policies and Procedures Manual, downloadable rebate applications and more.

Progress-energy.com/heip for program benefits, details and FAQs.

Progress-energy.com/save for information on other energy-saving programs available through Progress Energy Carolinas, including new construction and commercial.

IMPORTANT

As a result of a recent third-party EM&V evaluation of the Home Energy Improvement Program and upcoming legislation, Progress Energy will be making modifications to our current HEIP incentives pending approval from both the North Carolina and South Carolina Utilities Commissions, respectively.

We have filed for program updates to the HEIP and await the official decision from the Utilities Commission. We hope the new program standards will help position your business for continued success in today's market, while helping us achieve the energy savings we require.

The HEIP will continue to operate under current program standards until final approval from the respective Utilities Commission. Upon approval, the program standards listed below will take effect and you will be notified.

Upcoming Changes:

- Window replacement incentive will no longer be offered. The upcoming code changes, as they are written, provide that window U-values and SHGC values be lower than our current program standards, making this incentive payment no longer cost-effective.
- Level 1 HVAC Tune-up incentives will no longer be offered. The energy savings achieved from this measure do not merit the payment of an incentive.
- Duct testing incentives will no longer be offered. The testing of the duct system does not offer any realized energy savings.
- In lieu of removing Duct Testing from the program, Duct Sealing and Repair will increase incentive amounts. The current amount of \$120 will be increased to \$190 per duct system sealed, and will be available for up to two systems per home.
- Attic Air sealing and Insulation will also be increasing the amount of its incentive payment from a maximum of \$375 or 37.5 cents/sq. ft. up to 1,000/sq. ft. to a maximum of \$500 or 37.5/sq. ft. up to 1,333/sq. ft.
- Remove maximum of two units/dwelling per customer on HVAC systems.

The HEIP will also be adding two new measures that will be available for an incentive payment.

- Heat pump water heaters with an EF of 2.0 or greater will qualify for an incentive of \$350.
- ENERGY STAR® qualified room AC units will qualify for an incentive payment of \$25 per unit, maximum of four per customer.

We will keep you abreast of the official program changes as the respective Utilities Commission approves our most recent filing.

FOR MORE INFORMATION, PLEASE CONTACT A MEMBER OF THE PROGRESS ENERGY HEIP TEAM:

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