

## Damage prevention

Because natural gas pipelines are underground, line markers are used to indicate the approximate location of the pipelines.

However, these markers do not indicate how deep the pipeline is buried. Also, the pipeline route can change directions between markers. Always call before you dig.

**Excavation work, digging and grading are the most frequent causes of pipeline damage and failures.**

Before you begin any work on or near the pipeline, you must contact N.C. One-Call. There is no charge for this service.

**Always call before you dig:**

**811**

**It's the law!**

It is a federal crime for any person to deliberately damage, destroy or remove any pipeline sign or right-of-way marker. It's also against the law to damage or destroy pipeline facilities.

Call before you dig.  
**It's the law.**

In an emergency  
**call 911.**

If you suspect a leak, call  
**1.828.687.5207.**

Before you dig, call  
**811.**

For other questions, call  
**1.800.452.2777.**

**[duke-energy.com/progress](http://duke-energy.com/progress)**

Para leer este folleto en español,  
por favor visite el sitio  
**[duke-energy.com/community/espanol/seguridad.com](http://duke-energy.com/community/espanol/seguridad.com)**

 **DUKE ENERGY**  
PROGRESS  
Asheville Combustion Turbine Plant  
300 CP&L Drive  
Arden, NC 28704



## Pipeline Safety

Important Information  
for Our  
Asheville Neighbors

PRSR STD  
U.S. Postage  
**Paid**  
Raleigh, NC  
Permit No. 218

 **DUKE ENERGY**  
PROGRESS

**A network of 2 million miles of natural gas pipelines exists in the United States. These pipelines quietly, reliably and efficiently deliver natural gas throughout the country for domestic and industrial use. Natural gas pipelines are among the safest methods of transporting energy.**

Duke Energy Progress operates an underground natural gas pipeline and other facilities in your area. Because you live and work in the vicinity of our pipeline facilities, we are providing this safety brochure as part of our commitment to serving you. We ask you to review this information and share it with others.

### **About the Asheville pipeline**

The Asheville pipeline is a 2.8-mile, 12" diameter steel natural gas transmission line. It stretches from the PSNC Interconnect on Hwy 25 to the Asheville Plant. This pipeline has been in operation since May 1999. It delivers clean, environmentally friendly fuel to our plant in Arden to generate electricity. The power plant is the pipeline's only destination; it does not distribute gas to customers along its route.

### **If you suspect a gas leak**

Evacuate the area immediately and call **1.828.687.5207** or **911**. Our facilities are clearly marked. These markers include an emergency number and a warning message to call before you dig or grade in the area of our facilities.



- DO leave the area immediately and warn others to stay away.
- DO NOT move any equipment or vehicles in the area. Do not turn on any equipment ignition. If the equipment is running, do not attempt to turn it off.
- DO NOT use an open flame or bring anything into the area that could cause the gas leak to ignite, like phones or lighters.
- DO NOT go near the area. Keep away from the site.

### **Natural gas facts**

Natural gas is a colorless, tasteless and purposely odorized fossil fuel. It is clean burning and nontoxic.

### **How to recognize a natural gas leak**

Leaks from a natural gas pipeline are extremely rare. However, it is important to know how to recognize the signs of a leak if one were to occur in your area. Call **1.828.687.5207** or **911** immediately if you:

#### **See**

- Vegetation over or near the pipeline that appears to be dead or dying for no apparent reason.
- Water bubbling at a creek, pond, river or any wet area over or near the pipeline.
- Dirt flying into the air over or near the pipeline.
- Fire or explosion near or involving the pipeline.
- Exposed pipeline, possibly caused by a natural disaster, such as a flood.

#### **Hear**

- A hissing, whistling or roaring sound along or near the pipeline.

#### **Smell**

- Natural gas is usually colorless and odorless, but we add a harmless odorant which produces a slight "rotten egg" odor as a safety precaution.

If there is an emergency like a fire or explosion near or involving the pipeline, immediately evacuate the area and contact us at **1.828.687.5207** or call **911**.

### **Safety is our top priority**

**A pipeline right of way is the area of land containing the pipeline.**

A right-of-way agreement between Duke Energy Progress and a property owner is called an easement. Easements provide us with permanent, limited access to the land to enable us to operate, test, inspect, maintain and protect our pipeline. Our right of way varies in the distance from each side of the center of the pipeline.

**Pipeline right of way must be kept free from structures and other obstructions.**

If a pipeline crosses your property, please do not plant, place or build anything on or near the right of way without first having our personnel mark the pipeline, stake the easement and explain the company's construction guidelines to you. Whether or not you've notified the company in advance, **if you dig, hit or contact the pipeline in any way, inform us immediately at 1.828.687.5207.**

A gouge, scrape, scratch, dent or crease to a pipe or its coating may cause a safety problem. It is imperative that we inspect and repair any damage to the pipeline, no matter how minor it may seem.