



To be completed by Duke Energy:

Surge Coverage and Grounding Claims Form

Surge Protection – Added Coverage Form

Total Payment to Customer \$ _____

Getting Started:

Thank you for promptly reporting a surge event for your covered item(s). Please complete all required information on this form and return it via one of the methods below. Be sure to include the following information on the damaged items being reported with your claims form:

- Paid invoices and/or receipt copies for repair or replacement of covered items identified by a qualified service provider as having been damaged by an electrical surge.

ORIGINAL RECEIPTS WILL NOT BE RETURNED.

Email: SurgeClaim@duke-energy.com • **Mail:** Surge Coverage, P.O. Box 14042, Bay 23, St. Petersburg, FL 33733

Excluded Items:

For a complete list of items not covered, please refer to the Surge Coverage and Grounding

[Terms and Conditions](#).

Homeowners and Renters Insurance:

If you filed a claim with your insurance company, please provide supporting documentation with the deductible amount, including the Declaration of Settlement.

Customer Information

Name			Account Number	
Street Address	Unit	City	State	ZIP
Phone		Email		

Repair Provider Information

Qualified repair service providing diagnostic services on surge-damaged property **OR** licensed electrician providing grounding repairs:

Name		Street Address		
City	State	ZIP	Phone	

Equipment Information (Use page 2 to add additional items)

Please list applicable Surge Coverage items identified by a qualified service provider as having been damaged by an electrical surge. Attach the qualified service provider's documentation for each item diagnosed as damaged. Please refer to the [Terms and Conditions](#) for list of excluded items and depreciation terms. Please specify if this is a grounding claim and the reason for the grounding failure.

Covered Item(s)/Grounding	Model Number(s)	Age or Date Purchased	Claim Amount

Cost of Repair(s) – Attach all Paid Invoices/Receipts	Repair Total \$ _____
Cost of Replacement(s) – Attach all Paid Invoices/Receipts	Replacement Total \$ _____
	Grounding Repair Total \$ _____

Customer Signature	Date
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Office Use Only

Order ID #

Duke Energy Surge Coverage, P.O. Box 14042, Bay 23, St. Petersburg, FL 33733

Version 1.1

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Equipment Information (Continued from page 1)

Please list additional applicable Surge Coverage items identified by a qualified service provider as having been damaged by an electrical surge. Attach the qualified service provider's documentation for each item diagnosed as damaged. Please refer to the [Terms and Conditions](#) for list of excluded items and depreciation terms. Please specify if this is a grounding claim and the reason for the grounding failure.

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